

## EXTERNAL REVIEW REPORT OF NEW PROGRAMMES

| 1. | Title of<br>Programme(s): | BB (Hons) in Food Innovation and Enterprise<br>BB in Food Innovation and Enterprise<br>HC in Business in Food Innovation (Exit Award)   |         |  |              |   |     |   |
|----|---------------------------|---|---------|--|--------------|---|-----|---|
| 2. | School / Centre:          | College of Tourism & Arts   |         |  |              |   |     |   |
| 3. | Duration:                 | 4 years Level 8<br>3 years Level 7<br>2 years Level 6 (Exit Award)  |         |  |              |   |     |   |
| 4. | NFQ Level:                | Level 8<br>Level 7<br>(Level 6 Exit Award)  |         |  |              |   |     |   |
| 5. | Type of Review:           | New Prog  |         |  | Yes:<br>Yes: | Х | No: | x |
|    |                           |   |         |  |              |   |     |   |
| 6. | Date of Review:           | 11 <sup>th</sup> Octo   | ber 201 | 6  |              |   |     |   |
| 7. | Delivery Mode:            | Full-<br>time   |         |  |              |   |     |   |
| 8. | Panel Members:            | Mr Billy Bennett, Registrar, LYIT<br>Mr Damien Courtney, Retired Head of Faculty, CIT<br>Dr Ralf Burbach, Assistant Head of School<br>Mr Enda McEvoy, Chef Patron LOAM Restaurant<br>Ms Carmel Brennan, Secretary |         |  |              |   |     |   |
| 9. | Proposing Staff:          | Cait Noone<br>Gerry Talbot<br>Ann O'Leary<br>Sadie Davoren<br>Larry Elwood<br>Clare Gilsenan  |         | Francesco Noci<br>Michelle Lynch<br>Tom Edwards<br>Lucia Cloonan<br>Tomas Mangan |              |   |     |   |

| 10 | Programme  | Management capability is one of the skills that underpin the  |
|----|------------|---|
|    | Rationale: | future growth of the hospitality industry within Ireland as   |
|    |            | identified as part of the Irish Tourism Strategy 2025 (Dept. of   |
|    |            | Transport, Tourism and Sport, 2015). There is an  |
|    |            | acknowledged lack of graduates in the food industry with a  |
|    |            | good knowledge of food interlinked with a knowledge of  |
|    |            | business and science. Graduates of this programme would be  |
|    |            | ideally placed to fill that gap. Currently businesses are   |
|    |            | experiencing a shortage of chefs within the tourism industry  |
|    |            | to meet their business needs. The shortage of chefs   |
|    |            | throughout the country has now reached crisis point, where  |
|    |            | it threatens to affect the growth and expansion of the  |
|    |            | Hospitality Industry. There is a deficit of 5,000 chef trainees   |
|    |            | to service industry annually. With growing tourism numbers,   |
|    |            | the industry will not be able to perform without qualified  |
|    |            | chefs of all grades.  |
|    |            |   |
|    |            | The National Skills Bulletin 2015 has identified that there is a  |
|    |            | shortage of managers in the hospitality industry (in  |
|    |            | restaurants, bars, hotels and catering) as well as  |
|    |            | professionals such as food technologists in the area of food,   |
|    |            | process, product development, R&D and the provision of  |
|    |            | technical solutions (Expert Group on Future Skills Needs,   |
|    |            | 2015a).   |
|    |            | Exports by Enterprise Ireland (EI) supported companies  |
|    |            | Exports by Enterprise Ireland (EI) supported companies grew across all sectors and international markets. In export |
|    |            | market share terms "food and drink" with traditional  |
|    |            | manufacturing and business services account for the   |
|    |            | majority of exports by El clients. Supporting   |
|    |            | entrepreneurship is the key to increasing enterprise activity   |
|    |            | and employment. It is estimated that 67% of all new job-  |
|    |            | creation comes from businesses in the first five years of   |
|    |            | existence. SMEs account for 99.7% of active enterprises in  |
|    |            | Ireland. 91% of enterprises in the Irish business economy   |
|    |            | are micro enterprises. Micro and small firms are involved in  |
|    |            | a broad spectrum of sectors and activities. Food production   |
|    |            | and business are two of those sectors. The National   |
|    |            | Competitiveness Council (2015) stresses the importance of   |
|    |            | encouraging market oriented innovation (i.e. oriented away  |
|    |            | encouraging marker onented innovation (i.e. onented dwdy  |

|                                    | from pure science and technology to a greater focus on<br>consumer and entrepreneurs needs).<br>The proposed programmes are built on three strong pillars of<br>business, food and science, supporting the market needs<br>outlined above.  |
|------------------------------------|---|
| 11. Potential Demand for<br>Entry: | 36 students (Level 8), 12 students (Level 7)  |
| 12. Stakeholder<br>Engagement:     | Two focus groups were held with executive and head chefs<br>from the Galway and Mayo region, lecturers from GMIT, CIT<br>and Fáilte Ireland representatives. These confirmed the<br>need for trained chefs, and highlighted the issues involved<br>in retaining chefs in industry and the need for food product<br>development in both the home and export markets.<br>Seven in-depth interviews were held with food industry<br>experts. These provided insight into the challenges facing<br>the food industry, and the strengths, weaknesses and gaps<br>in the proposed programme.<br>Research was also conducted to critically assess the<br>effectiveness of culinary arts modules to meet the<br>professional needs of the Bachelor of Business in Culinary<br>Arts Management students (BBCAM) in the Galway Mayo<br>Institute of Technology. A triangulated approach was used<br>in this action research study, consisting of a review of<br>relevant literature, a survey of participating students, and<br>in-depth industry mentor interviews.<br>Focus groups were also conducted with staff and students<br>from the current culinary arts degree programme, and in<br>addition feedback was garnered from various culinary<br>events held by GMIT recently, and through the various<br>organisations that staff are members of.<br>All of the research with staff and redesign of<br>the proposed programme. |

| 13. | Graduate Demand:        | <ul> <li>The targeted roles for graduates of this programme are:</li> <li>Hospitality Industry: Graduates with suitable post-<br/>qualification experience may expect to fill positions<br/>as qualified chefs, sous chefs and /or head chefs in<br/>the hotel, restaurant, health and industrial catering<br/>sectors of the industry.</li> <li>Food Product Development: Assisting in the steering<br/>of pilot products through the development process<br/>from initiation to launch including carrying out recipe<br/>trials, taste panelling, customer consultation and<br/>presentation and first production.</li> <li>Food/Culinary related sales representatives</li> <li>Food safety advisors to the hospitality industry</li> </ul>   |
|-----|-------------------------|--|
| 14. | Entry Requirements:     | Students will have to meet the entry requirements as<br>indicated in GMIT's Academic Code of Practice No. 4<br>(Access, Transfer and Progression), at any given time.  |
| 15. | Programme<br>Structure: | The programme will be delivered over eight semesters, with<br>five mandatory modules and one elective choice each in<br>semesters 1 to 8. The programme was designed around<br>three pillars, namely <i>business, food and science</i> . The<br>programme also incorporates a period of work placement.  |
| 16. | LTA:                    | The learning and teaching strategies employed by the<br>programme team will aim to help students achieve module<br>and programme learning outcomes. Inevitably, there will be<br>variations in the methodologies employed by lecturers;<br>however, the common theme will be interactive, student-<br>centred approaches. Each lecturer strives to motivate<br>students to learn, and plans and organises their teaching to<br>guide and assist student learning. Students are informed of<br>the context of what they are studying and what they aim to<br>achieve in the class session, with material linked to any<br>prior learning if relevant. Methodologies include traditional<br>lecturing, practical tasks, discussions, and presentations as<br>appropriate to the topic/discipline. Increasingly, lecturers<br>are using technology to enhance student learning.<br>Authentic assessment is used where possible to reflect<br>industry scenarios and tasks that graduates will be expected |

|     |                           | to complete. The programme board shall ensure that core<br>transferable skills will be assessed regularly throughout the<br>programme. A wide range of assessment methodologies<br>will be used within the programme, and consideration will<br>be given to the balance in methodologies and timing.   |  |
|-----|---------------------------|--|--|
| 17. | ATP:                      | GMIT's Code of Practice No 4 on Access, Transfer and Progression applies.  |  |
| 18. | Resource<br>Implications: | As these programmes will be replacing existing programmes,<br>they will be delivered within existing resources. It is however<br>envisaged that one technical person will be required to<br>support activities in areas such as food safety, food science<br>and technology and sensory analysis which is currently<br>completed by lecturers.<br>New equipment and upgrades to kitchens and the provision<br>of a designated sensory lab would benefit the delivery of this<br>programme in the future.   |  |
|     |                           |  |  |
| 19. | Synergies with            | The programme shares common modules with other   |  |
|     | existing programmes:      | programmes including the Higher Certificate in Culinary Arts<br>and the proposed BA in Culinary and Gastronomic Sciences.  |  |
| 20. | Findings and              | Recommendations of the panel in relation to award sought:  |  |
|     | Recommendations:          | <ol> <li>Include the award title and programme schedule for<br/>the exit award at Higher Certificate level in the<br/>programme submission.</li> <li>Consider whether the term 'culinary' should also be<br/>included in the programme title.</li> <li>It is strongly recommended that the programme<br/>team review the programme content to ensure that<br/>innovation, which forms part of the programme title,<br/>is explicitly addressed in the programme content, for<br/>example including more product design, artisan<br/>foods and digital marketing communications.</li> <li>Entry requirements should be written to reflect the<br/>new Leaving Certificate examination grades and the<br/>revised title of QQI FET awards.</li> <li>Revise the programme learning outcomes to ensure<br/>they are written concisely as level 8 learning</li> </ol> |  |

| outcomes and using measurable, active verbs. There should be a clear distinction between the level 8 and |
|--|
| level 7 programme learning outcomes.   |
| 6. Review the contact hours for the programme with a   |
| view to reducing the contact hours in the latter   |
| stages of the programme to reflect the increased   |
| emphasis on independent learning.  |
| 7. Review the assessment mix to ensure that students   |
| have an appropriate mix of assessment types,   |
| pitched at the appropriate level of the programme.   |
| A draft assessment schedule should also be included  |
| in the programme submission and integrated   |
| assessment should be considered.   |
| 8. Revise the module learning outcomes to ensure that  |
| they are written using suitable language at the  |
| appropriate level, and using measurable and active   |
| verbs. Formally map the modules/module learning  |
| outcomes to the programme learning outcomes,   |
| clearly illustrating how the modules contribute to   |
| the overall programme learning outcomes.   |
| 9. The presentation of all modules should be reviewed.   |
| The 'short title' should reflect the 'long title' as   |
| closely as possible. The reading lists and resources   |
| should be up to date and modules should include  |
| detailed teaching, learning and assessment   |
|  |
| strategies, and module descriptions.<br>10. Review how contact hours are reflected in the                |
|  |
| proposed programme schedule to reflect actual  |
| delivery of the modules e.g. tutorials, workshops,   |
| practicals. The programme schedule should reflect  |
| the actual contact hours for the student.  |
| 11. Revise the programme schedule in the programme   |
| submission to reflect the revised schedule presented   |
| on the day to the panel. Yearlong modules and ECTS   |
| credits per semester should be clearly articulated.  |
| Separately, the total student contact hours per  |
| semester should be articulated in the programme  |
| submission.  |
| 12. Increase the ECTS credits for the capstone Business  |
| Plan module (up to 10 or 15 credits). This could be  |
| achieved by combining two existing modules such as   |
|  |

|     |                        | Chair   | Secretary                                     |  |
|-----|------------------------|---|---|--|
|     | Signed:                |   | 1   |  |
|     |                        | Not approved at this time:  |   |  |
|     |                        | recommended changes:  |   |  |
|     |                        | Approved:<br>Approved subject to  | X   |  |
| 22. | FAO: Academic Council: | Approved:   |   |  |
| 22  | EAQ: Acadomic Council: |   |   |  |
|     |                        | Special conditions attaching to approval (if any):<br>None.   |   |  |
|     |                        | Special conditions attaching to approval (if any):  |   |  |
|     |                        | presence at level 8 of a programme.<br>22. Include up to date Learning & Innovation Skills<br>module.   |   |  |
|     |                        | <ul> <li>breakdown and expand the syllabus to give it more of a sociological perspective.</li> <li>20. Food Product Development: Include concepts and techniques and remove failed element.</li> <li>21. Services Marketing: revisit this module to reflect it's</li> </ul> |   |  |
|     |                        |   |   |  |
|     |                        | the programme as presented in error.<br>19. The Sociology of Food: Reconsider the assessment  |   |  |
|     |                        | managing talent.<br>18. Research Methodology: Remove this module from   |   |  |
|     |                        | 17. Employee Resourcing: Reconsider the assessment breakdown and include modern themes such as  |   |  |
|     |                        | detail in module content.   |   |  |
|     |                        | number of module lea<br>16. Environmental Manag   | rning outcomes.<br>ement: Review the level of |  |
|     |                        | 15. Classic & Contempora  |   |  |
|     |                        | assessment breakdow<br>assessment more.   | n to emphasise continuous                     |  |
|     |                        | 14. Innovation and Enterp   | rise: Reconsider the                          |  |
|     |                        | module as a final year<br>Modules:  | module at level 8.                            |  |
|     |                        | 13. Review the appropriateness of the Advanced Pastry module as a final year module at level 8.   |   |  |
|     |                        | Communications modules with the Business Plan.  |   |  |